

KAMRUL HASAN

WORDPRESS TECHNICAL SUPPORT ENGINEER.

CONTACT INFO

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📍 Chittagong, Bangladesh

PORTFOLIOS LINKS:

[LinkedIn Profile](#)

[ThemeForest Author Portfolio](#)

[SmartSoftFirm Agency](#)

[WordPress.org Profile](#)

[WordPress.org Support Forum](#)

[Fiverr Profile](#)

[Upwork Profile](#)

ROLE SKILL

WordPress Developer.

WordPress Technical Support.

WordPress Theme Developer.

Contributed to Technical

Documentation Writing.

TECHNICAL SKILL

HTML5, CSS3, jQuery

JavaScript, PHP, WordPress

Adobe Photoshop, Figma,

Asana, Trello, Jira, Monday.

ACHIEVEMENTS

2021 - **Top-Rated Badge** - UpWork.

2023 - **Top-Rated Badge** - Fiverr

SUMMARY

Highly experienced WordPress Technical Support Engineer with 8 years of expertise, specializing in troubleshooting, performance optimization, and plugin/theme support. Proven ability to resolve complex WordPress errors, identify and fix bugs, and enhance website security and performance. Proficient in developing premium WordPress themes and plugins, and creating SEO-friendly websites and eCommerce stores. Dedicated to providing world-class customer support and ensuring optimal website functionality. Seeking a remote opportunity to leverage my skills and contribute to a dynamic team.

EXPERIENCE

WordPress Developer(remote) at - SmartSoftFirm

2020 – Present

Key responsibilities:

- Creating a WordPress website and maintaining it.
- Customize themes and plugins, Build a WooCommerce Store.
- Integrated payment method, Providing Excellent support.
- Troubleshooting, performance optimization, resolving complex WordPress errors, identifying and fixing bugs, and enhancing website security and performance.

WordPress Theme Developer(Author) at - Themeforest

2018 – 2022

- Developed Premium WordPress theme using CodeSter Framework and Elementor Page builder, Gutenberg Block. Develop Premium HTML5 Templates with Bootstrap Framework. Providing Excellent support.

WordPress Developer (Remote) at - MundyMediaGroup

2017 – 2020

- WordPress website and maintenance. Update Contents, troubleshoot, performance optimization, resolve complex WordPress errors, identify and fixing bugs, and enhance website security and performance.

EDUCATION

Bachelor of Arts (BA)

National University, Dhaka

Passing Year – 2019